

Patronus Partners Limited

Complaints Policy

Complaints

Patronus Partners are committed to dealing with complaints effectively and fairly in accordance with the Financial Conduct Authority's complaint handling rules and guidance. If you believe you have cause to complain, it will be dealt with by the Compliance department ensuring that clients are treated fairly during the process.

If you can feel you can not solve or express your complaint with your usual contact, Broker or Investment Adviser/Manager, please contact:

info@patrounspartners.com

Or write to Compliance Officer, 3 Fitzharding Street, London W1H 6EF

If you are not satisfied with the outcome of your complaint, you have the right to refer it to the Financial Ombudsman Service, free of charge, at The Financial Ombudsman Service Exchange Tower, London E14 9SR, or use their website www.financial-ombudsman.org.uk.